

Things to know about COVID testing at Mendon Pediatrics



At this time Mendon Pediatrics does **not** provide asymptomatic testing. Please reference the COVID 19 link on our website at www.MendonPediatrics.com for asymptomatic testing sites\options by county. Note: insurance companies do not cover asymptomatic testing even with a documented exposure.

Currently, the only test acceptable for return to school is a PCR test. Depending on your insurance coverage and availability of testing supplies, this test is either performed in our office or collected and sent out to the lab.

The PCR test is either performed with a nasal swab (placed 1.5-2 cm in each nostril for 3 seconds) or a nasopharyngeal swab (deep swab in one nostril for 10 seconds). The ability to use one swab over the other is fully dependent on our ability to obtain supplies. We do not have control over availability.

We offer 2 COVID testing clinics every day, once in the morning and once in the afternoon, if the offered times do not work for you, you may go to most urgent care centers to obtain testing without having to have an additional visit with their doctor.

In order to maintain the safety and well being of our staff during the winter months, at this time it is no longer possible to perform testing from your vehicle. At your scheduled time you will be asked to enter the rear of the building with your child for testing purposes. We understand that parents have expressed concerns about risks of being infected with COVID from the office. Included below are the steps we take everyday in order to ensure the safety of our patients and employees. While we cannot completely eliminate risk, we do our best to mitigate it as much as possible. If you are not comfortable entering the office, there are other options for testing outside of our office:

- We have invested in medical grade air filters that trap and kill COVID, as well as a majority of other common infectious viruses\bacteria.
- Masks are required for all employees and visitors age 2 and over.
- Traffic in the office is limited. COVID positive patients, those that have recently travelled, or are waiting for COVID test results are asked to reschedule.
- Nursing staff is in full PPE for all testing clinics.
- PPE, exam rooms, and surfaces\chairs are sanitized in between each patient.
- Door handles, bathrooms, common area surfaces are sanitized every 2 hours throughout the day.
- Hand sanitizer is available for your use.

Depending on the type of test you have and the number of tests being ordered, test results can typically take 1-5 days. We are unable to prioritize tests.

In our attempt to facilitate your child's timely return to school, you may hear from the school district regarding your test results before you speak with someone from our office. At this time, due to the number of tests performed and staffing limitations we are unable to alter this process. If you would like to have your testing performed elsewhere please speak with your provider during your visit.

If you have any questions, please call the office at (585)624-4520.

Thank you.