

Donna D. Meyer, MD Rebecca D. Gargan, MD Jennifer S. Lesic, MD 30 Assembly Dr. Suite 101 Mendon, NY 14506 585-624-4520 Fax: 585-624-4829

www.mendonpediatrics.com

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NYS of Health Member Alert: Don't Risk Losing Your Health Insurance

Once annually, as a NY State Medicaid, Child Health Plus or Essential Plan member, you may have to complete a renewal process to keep your benefits. This process is called a re-certification or redetermination.

Soon, NY State of Health will resume eligibility reviews and renewals for members enrolled in these programs.

NY State of Health needs to be able to send you important information so you can complete your recertification.

It is important to update your mailing address on file with NY State of Health or your county Medicaid office, using the best address where mail can always reach you.

NY State of Health members can update your address online or by phone. It is easy, fast and free.

Online - Go to nystateofhealth.ny.gov and look for the option to update your address.

By phone-Call NY State of Health at 1-855-355-5777 (TTY: 1-800-662-1220) Mon -Friday 8 am - 8 pm or Saturday 9 am - 1 pm.

If you have Medicaid through your county's Medicaid office, contact your local office to update your address and contact information.

We thank you for your prompt attention to this matter!

Sincerely, The Physicians of Mendon Pediatrics, PLLC